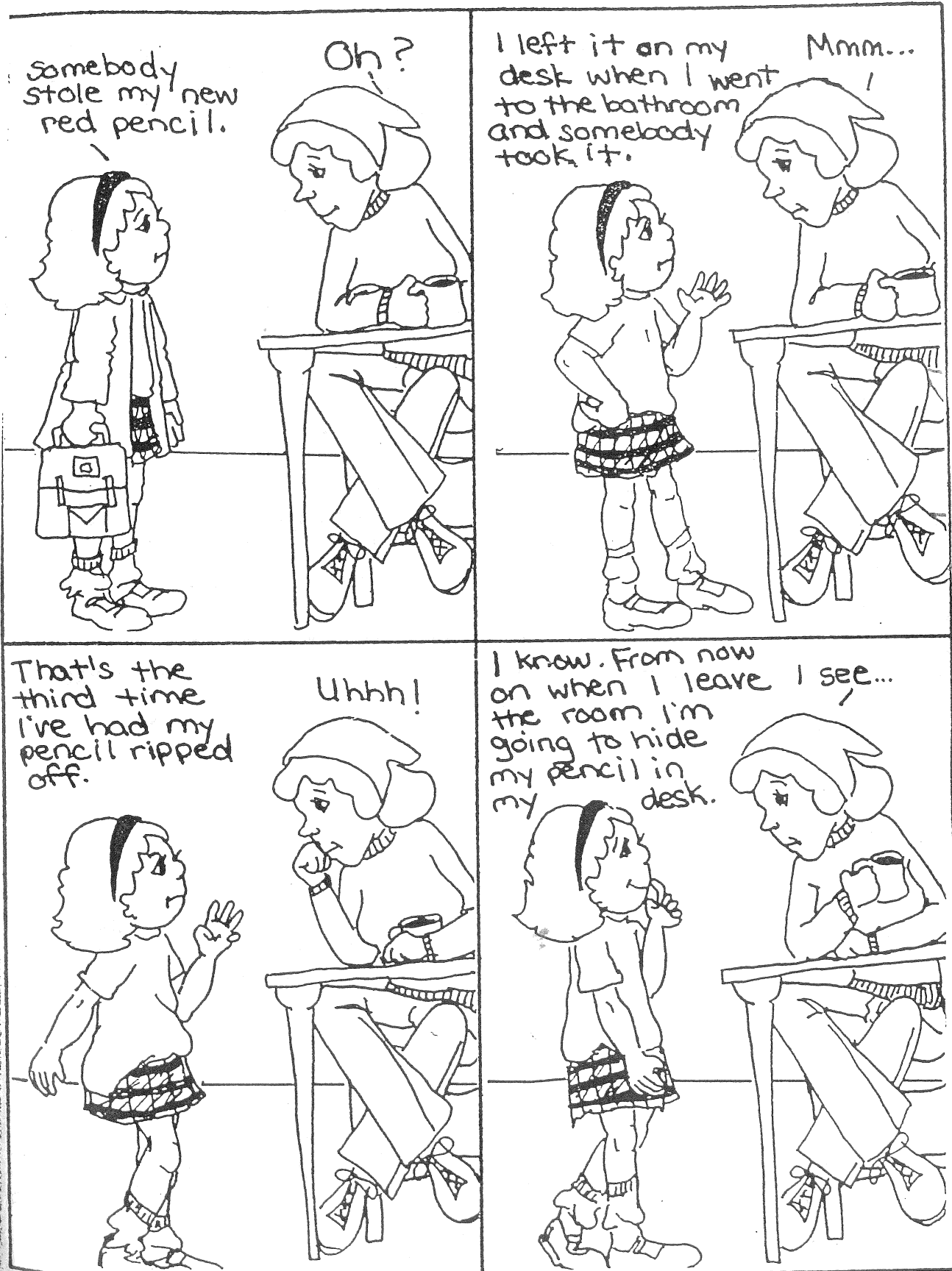


II. ACKNOWLEDGE WITH A WORD—"Oh . . . Mmm . . . I see."



There's a lot of help to be had from a simple "Oh . . . umm . . ." or "I see." Words like these, coupled with a caring attitude, are invitations to a child to explore her own thoughts and feelings, and possibly come up with her own solutions.